



Managing your customer base is essential for every professional Telco or operator. With Teleena's robust Operations and Business Support Systems (OSS & BSS) you have full control over your customers. Our Management Portal and API's give you the toolkit for optimized subscriber management.

# OSS & BSS Services



## BSS incl. Management Portal

- Real-time, secure management
- Register and provision new customers
- Integrate third party systems
- Check, set and modify settings
- Deactivate customers
- Reporting & Billing



## OSS incl. Self-Service Portal

- Branded self-service environment for your customers
- Manage their personal information
- Monitor personal usage
- Changes automatically synchronized with BSS

Do you need full control over your customers and real-time insight into their behaviour? Do you want to integrate this with your CRM system? For more information please contact us at [sales@teleena.com](mailto:sales@teleena.com) or visit [teleena.com](http://teleena.com).



# OSS & BSS Services



## Key features

### BSS

Real-Time, secure information on status of all customers. Possibility to check and modify settings. Suspend and deactivate customers. Third party interfaces (collection, dunning, fulfillment and credit check).

### OSS

Real-Time, secure information on individual status. Check own usage. Modify personal information.

### Reporting

Variety of reports available (revenues, usage, number portability status, top-up and balances).

### Integration

All functionality and business logic can be integrated in your company's systems and infrastructure. Connect to third party systems via open API's.

## Commercial model

### BSS & OSS

Initial set-up fee & Monthly Service fee

### Self-service portal

Costs for branding included in initial set-up fee

### Integration

Costs for integration & migration of services will be quoted separately